

2017

# HEAT PUMP WATER HEATER REBATE FORM



Rebates up to \$750 are available when upgrading  
to a high-efficiency heat pump water heater.

# SAVE UP TO \$750 WITH HEAT PUMP WATER HEATER REBATES



Choosing an energy-efficient water heater for your home can help reduce your monthly water heating cost by up to 30%.

A heat pump water heater works much like an air conditioner or a refrigerator, moving heat from your basement into the hot water tank. Most heat pump water heaters include an integrated hot water tank and a 'hybrid' mode, allowing them to run as standard electric water heaters if necessary. Take advantage of rebates on high-efficiency water heating, offered through Mass Save®.

EQUIPMENT TYPE	CAPACITY	EF	REBATE AMOUNT
Heat Pump Water Heater	> 55 gallons	3.0	\$150
	≤ 55 gallons	2.3	\$750

EF—Energy Factor

## NEXT STEPS

- Work with a licensed plumber to determine if a heat pump water heater is right for your home. Before installation, consider the following:

### Location

For a heat pump water heater to run efficiently, the space should generally stay above 50°F.

### Space

Since heat pumps remove heat from ambient air, there must be a considerable volume of air available. Most manufacturers recommend about 750 cubic feet, which means that closets (even those with louvered doors) are generally not appropriate locations for heat pump water heaters.

- For more information, including videos showing how heat pump water heaters work, visit [MassSave.com/HPWH](https://MassSave.com/HPWH).
- Review the 2017 Heat Pump Water Heater Rebate Form for step-by-step instructions detailing how to participate.

## ELIGIBILITY REQUIREMENTS

Applicants must be a Massachusetts residential electric customer of one of the following Mass Save Sponsors: Cape Light Compact, Eversource, National Grid, or Unitil. Municipal electric customers are NOT eligible. Equipment must **replace an existing electric storage tank water heater** or be new construction.

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[MassSave.com/Rebates](https://MassSave.com/Rebates)



# 2017 RESIDENTIAL HEAT PUMP WATER HEATER REBATE FORM

Save up to \$750 with a rebate on an eligible heat pump water heater.

## INSTRUCTIONS

1. Work with a licensed plumber to install a qualifying product. Equipment must be **replacing an existing residential electric storage tank water heater** or be new construction (gas, oil, or propane replacement not eligible). Eligible products can be found at [MassSave.com/HPWH](http://MassSave.com/HPWH).
2. Interested in 0% financing? Apply for a Mass Save HEAT Loan prior to installing your equipment. Learn more at [MassSave.com/HEATLoan](http://MassSave.com/HEATLoan).
3. Schedule and complete the installation of eligible equipment between January 1, 2017 and December 31, 2017.
4. Save time and apply for a rebate online at [MassSave.com/Rebates](http://MassSave.com/Rebates). Or complete and mail in this rebate form and required documentation to: **Mass Save Rebates - Electric, 40 Washington Street, Suite 2000, Westborough, MA 01581**.
5. Scan or mail in the following required documents:
  - This completed and signed application.
  - Contractor's invoice showing contractor name, heat pump water heater (HPWH) make, model and size, customer name and address, and installed cost and proof of payment **OR** dated receipt with product information including equipment cost.
  - Copy of your most recent electric utility bill.

**Note:** Completed rebate application and required documentation must be submitted by January 31, 2018. Cannot be combined with any other Mass Save Heating & Cooling rebates for the same equipment.

## NEW EQUIPMENT INSTALLED

☐ New Construction ☐ Replaced Functioning Equipment ☐ Replaced Failed Equipment

Install Date (mm/dd/yyyy)	Manufacturer	Model #

### Location of Equipment Installation:

☐ Basement ☐ Garage ☐ Attic ☐ Other \_\_\_\_\_

## CONTRACTOR INFORMATION

Company Name: \_\_\_\_\_ Contact Person: \_\_\_\_\_

Address: \_\_\_\_\_ City: \_\_\_\_\_ State: \_\_\_\_\_ ZIP: \_\_\_\_\_

Phone Number: \_\_\_\_\_ Email: \_\_\_\_\_

## CUSTOMER INFORMATION

Residential Electric Utility or Energy Efficiency Service Provider: ☐ Cape Light Compact ☐ Eversource ☐ National Grid ☐ Unitil

Account Holder Name: \_\_\_\_\_

Electric Account Number: (must match installation address) \_\_\_\_\_

Install Address: \_\_\_\_\_ City: \_\_\_\_\_ State: **MA** ZIP: \_\_\_\_\_

Phone Number: \_\_\_\_\_ Email: \_\_\_\_\_

Did you have a Mass Save Home Energy Assessment? ☐ Yes ☐ No Is HEAT Loan financing being used? ☐ Yes ☐ No

## MAILING ADDRESS FOR REBATE (IF DIFFERENT FROM ABOVE)

Payee Name: \_\_\_\_\_

Mailing Address: \_\_\_\_\_ City: \_\_\_\_\_ State: **MA** ZIP: \_\_\_\_\_

Phone Number: \_\_\_\_\_ Email: \_\_\_\_\_

*I certify that new equipment is replacing an existing electric storage tank water heater or is new construction. I certify that information is correct to the best of my knowledge, and that I adhere to all terms and conditions of this rebate.*

**Customer Signature:** \_\_\_\_\_ **Date:** \_\_\_\_\_

Please allow 6-8 weeks for processing. For more information, to confirm eligibility, or to check the status of your rebate, call **800-232-0672** or e-mail [MassSaveRebates@efi.org](mailto:MassSaveRebates@efi.org).

## TERMS AND CONDITIONS

### EQUIPMENT REQUIREMENTS

Applicable only when replacing an existing electric storage tank water heater or in new construction. Eligible heat pump water heaters can be found on [MassSave.com/HPWH](https://masssave.com/HPWH). Heat pump water heater must be installed by an MA licensed plumber and installed within the MA electric service area of one of the participating sponsors, be UL listed, and installed in accordance with the National Electric Code and manufacturer's specifications. Must be ENERGY STAR® certified with an Energy Factor (EF) of at least 2.3 for 55 gallons or less and at least 3.0 for larger than 55 gallons, and have a minimum 10-year manufacturer's warranty. Energy Factor (EF) is the ratio of useful energy output from a water heater to the total amount of energy delivered to the water heater. The higher the EF is, the more efficient the water heater. Rebate amount not to exceed the cost of equipment (excluding sales tax and all installation costs).

### GENERAL REQUIREMENTS

**Application Form:** This application must be filled out completely, truthfully and accurately. The customer must date and submit the completed application along with all required documentation for specific rebates and/or incentives. By submitting the rebate application, the customer agrees to abide by these Terms and Conditions.

**Time Limit:** Qualifying units for equipment rebate must be purchased and installed between January 1, 2017 and December 31, 2017. Applications must be postmarked by January 31, 2018. Program is subject to change without prior notice, including rebates and incentive levels.

**Payments:** From the time the application is processed and approved, please allow 6-8 weeks for payment. Payment processing will take longer if information or documentation are missing from the application. If payee information is different from account holder information and the electric utility provider is National Grid, additional processing time will be needed for payee verification.

**Geographic Requirements:** Offers valid only for residential electric customers in MA where the Mass Save Heating and Cooling Program is offered by Cape Light Compact, Eversource, National Grid and Unitil.

**Rebate Limitations:** This rebate may not be combined with any other utility or energy efficiency service provider offer for the same equipment. This does not apply to the HEAT Loan financing program. Other, non-Mass Save rebates or incentives may also be used. Rebate amount not to exceed the cost of equipment (excluding sales tax and all installation costs) and may be subject to change without notice.

**Proof of Purchase:** A copy of the customer's invoice itemizing the purchased equipment must accompany each rebate application form. The invoice must indicate the equipment type, size, make, model, name of purchaser, installation date and location, date of purchase and total installed cost.

**Contractor Certification:** Contractor certifies that installation and services performed have been in accordance with all applicable municipal, state and federal codes, standards and regulations, as well as program requirements pertaining to the installed system.

**Approval and Verification:** The participating utility or energy efficiency service provider reserves the right to conduct field inspections to verify installations.

**Tax Liability:** Sponsors will not be responsible for any tax liability that may be imposed on the customer or contractor as a result of the payment of rebates.

**Endorsement:** Sponsors do not endorse any particular manufacturer, product, system design, or technology in promoting these offers.

**Limitation of Liability:** Sponsors and their rebate administrator's liability is limited to paying the rebate and incentive specified. Sponsors and their rebate administrator are not liable for any consequential or incidental damages or for any damages in tort connected with or resulting from participation in these offers.

**Warranties:** SPONSORS DO NOT WARRANT THE PERFORMANCE OF INSTALLED OR SERVICED EQUIPMENT, EXPRESSLY OR IMPLICITLY. Program sponsors make no warranties or representations of any kind, whether statutory, expressed, or implied, including, without limitations, warranties or merchantability or fitness for a particular purpose regarding the equipment or services provided by a manufacturer or vendor. Contact your contractor for details regarding equipment performance and warranties.

**Electric Benefits:** Other than the energy savings realized by Customer, Customer agrees that Program Administrator has the unilateral right to apply for any credits or payments resulting from the Program or equipment. Such credits and payments include but are not limited to: (a) ISO-NE capacity payments, (b) other electric or natural gas capacity and avoided cost payments or credits, (c) environmental credits, and (d) payments from demand response programs. Customer further agrees Customer will not file for such payments or credits either directly or indirectly, and will not consent to any other third party's right to such payments or credits. This right is irrevocable for the life of the equipment unless the Program Administrator provides written consent.

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[MassSave.com/Rebates](https://masssave.com/Rebates)

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